



JOB TITLE: Service Engineer

DEPARTMENT: Service

POSITION OVERVIEW:

To install, maintain and repair robots at customer site.

RESPONSIBILITIES:

1. Installs and maintains robots at the customer site.
2. Takes ownership of customer complaints and problems. Follows through to insure that resolutions are found.
3. Submits paperwork that is neat, accurate, complete and on time.
4. Presents a neat professional appearance while on the job. Maintains a positive attitude and interacts well with customers. (Customer Relations)
5. Insures that documentation is updated when changes are made in the field. Brings back up-to-date documentation (i.e., digital files, prints, text files, etc.) to the office for filing after returning from a project.
6. Other duties as assigned.

REQUIREMENTS:

1. Two year degree in electronics related or other technical curriculum.
2. Related work experience – two years preferred.
3. Ability to read electrical schematics demonstrated in departmental interview (electrical maintenance).
4. Ability to demonstrate basic understanding of ladder logic or coursework completed.
5. Diagnostic skills to troubleshoot problems and problem solving (Logic)
6. Ability to demonstrate patience and professionalism when dealing with customers.
7. Must have valid driver's license, good driving record, and able to obtain a passport and travel out of the country.
8. Must be willing to work overtime including weekends.

PHYSICAL REQUIREMENTS:

Work is performed in a shop or manufacturing plant environment requiring moderate physical effort, flexibility and bending. Incumbent is often exposed to hazardous equipment and chemicals. Travel, both domestic and international, is required.

BENEFITS:

Nachi Robotic Systems provides a comprehensive benefits package including medical, dental and vision insurance, 401K plan with employer match, paid time off, and tuition reimbursement.

Please send cover letter indicating position of interest and resume in confidence to:
careers@nachirobotics.com

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